





# Dear partners, friends and colleagues,

The preparation of an annual report provides an opportunity to reflect on the previous year – its success and challenges, and the lessons it taught us. While there are many aspects of 2020 I think we would all prefer not to dwell on, there certainly were successes to celebrate, challenges met and a plethora of lessons learned.

Of course, the most significant challenge arose early in the year. The global COVID-19 pandemic upended our plans as we pivoted to find new ways to support our partners and their work. With the help of our donors, US partners and supporters, we directed our Disaster Response Fund to support COVID-19 response. By the end of the second quarter of 2020, we had sent nearly \$50,000 to African partners and affiliate organizations to use in acquiring personal protective equipment (PPE), providing nutritional support for patients and their families and purchasing cellular data/airtime to allow staff to work remotely. Thanks to a gift from a generous donor, we were able to offer \$10,000 in matching funds. We used this grant to match individual donations up to \$500 which helped ensure funding support to the greatest number of partners.

Our partners responded to the challenges of the pandemic with innovation and dedication. In Uganda for example, Rays of Hope Hospice Jinja (RHHJ) clinicians, nurses, drivers and social workers went out before a country-wide lockdown to cover each of the 21 patient routes, leaving before dawn and returning long after dark; every patient seen was provided with a stock of medicine for two months. The

teams also provided nutritional support packages to ensure that patients would have at least one nutritious meal a day. In Zimbabwe, Seke Rural Home Based Care used funds from their partner, Arkansas Hospice (which were matched by GPIC), to provide food and supplies like taped water buckets for hand washing with running water, face masks, latex gloves, thermometers and sanitizers to the families, along with their food hampers. One of the patients assisted was Diana, an 89-year-old widow living with dementia among other illnesses. Diana's daughter, and breadwinner of their family, Sophia, was unable to make a living due to COVID-19 lockdowns across the region.

The pandemic also highlighted the vital role advocacy plays in making sure palliative care services are available for those with life-limiting conditions. The Palliative Care Association of Uganda worked with its member organizations to ensure that palliative care was integrated into essential health services country-wide during the pandemic.

Collaborative efforts like this – and the many others that took place locally, nationally and internationally – illustrate the determination of the palliative care community to serve those in their care with compassion and dedication, regardless of the challenges they face. We offer our thanks to all of you for whatever role you played in continuing to enhance access to palliative care under difficult circumstances. Your compassion, dedication and advocacy for those in need of palliative care continues to inspire us. We appreciate your ongoing interest and support!

With gratitude,



Mark M Murray  
President / CEO  
Global Partners in Care



## ABOUT US

### VISION:

We envision a world where individuals and families facing serious illness, death and grief have access to essential services that afford comfort and dignity – which are human rights.

### MISSION:

Global Partners in Care supports compassionate care where the need is great and resources are few by enhancing access to hospice and palliative care worldwide.

### OUR WORK:

Global Partners in Care supports access to compassionate care by establishing partnerships, supporting research and education and working collaboratively to raise awareness of the global need for access to essential hospice and palliative care services.

**Partnerships:** Our Partnership Program enables US partners working in hospice and palliative care to engage with sister organizations in low-resource settings. We welcome organizations of any type to participate in our partnership program.

**Research and Education:** We collaborate with institutes of higher education to advance research and grow opportunities for learning in palliative care.

**Global Collaboration:** We are committed to working collaboratively with our partnership organizations, national associations and the many important international organizations working to enhance access to hospice and palliative care around the world.





## PARTNERSHIP PROGRAM

Our Partnership Program is guided by the belief that individuals and organizations can make a substantial and meaningful impact to enhance hospice and palliative care where the need is great. Each partnership is unique and GPIC supports organizations in developing, deepening and sustaining meaningful partnerships through individual and group consultations with GPIC staff, a library of resources and mentorship and guidance as needed. GPIC maintains direct relationships with relevant regional and national entities that support the work of partners such as the African Palliative Care Association (APCA) and national palliative care associations.

Key activities between partners include shared projects, expanding training and educational opportunities as well as learning from each other through exchange visits. Over the past two decades, GPIC and its partners have touched the lives of millions of individuals and families affected by AIDS, cancer and other serious illnesses. Since 2004, GPIC and US partners have sent nearly \$6.5 million (USD) to support the vital palliative care work of our partners on the ground.

## COVID-19 RESPONSE

Like many organizations, nearly every activity we undertook was touched or directed by the pandemic in some way. GPIC was able to pivot activities to be responsive and still remain aligned to our mission. From March – October, we directed our Disaster Response Fund (DRF) to COVID-19 responses for our partners. In total, GPIC and GPIC partners sent nearly \$50,000 to palliative care organizations in Africa – including APCA and national associations – for COVID-19 response efforts.

### Partner Highlight: Center for Hospice Care/Hospice Foundation and Palliative Care Association of Uganda

With news of the COVID-19 pandemic, Uganda was quick to implement mitigation measures – they announced lockdowns shortly before the first case was identified in the country. With a few days advanced warning, PCAU immediately mobilized to enable remote work for its staff – CHC sent \$500 to support internet and cell phone communication bundles so the staff could stay connected while working from home. Over the past few years, CHC had donated laptops to PCAU so all staff were equipped with one and they were ready to carry on their important work remotely.

Shortly thereafter, CHC/HF sent PCAU a \$10,000 grant to support their COVID-19 emergency response efforts. As a national association, PCAU has played a key role with member hospice and palliative care organizations across the country in preparing for COVID-19. Early in the pandemic, PCAU helped guide tactical and strategic planning and contributed to the national, district and community-level COVID-19 response in Uganda. These funds helped support education and training in infection control and prevention as well as securing PPE for hospice and palliative care providers across the country. GPIC also provided PCAU with a Zoom license to further enable communication among PCAU staff and members during the lockdown. This license also allowed PCAU to host regular virtual discussions with palliative care stakeholders in Uganda to share updates, best practices and take collective action during the pandemic.

The partners also worked together to secure a grant to help support PCAU's Road to Hope program, a program that supports the education and well-being of children who were caregivers for their dying parents. The funds helped provide educational support for the children while schools were shut down as well as some basic needs support for their families.

While the financial support has been crucial, sharing ideas and strategies for fundraising between the partners has also been important. CHC/HF started an e-newsletter to focus on its partnership initiatives with PCAU. PCAU also initiated a regular e-newsletter update to its constituents. The partners are regularly sharing ideas for improved communications and fundraising. Through this regular communication of sharing stories and raising awareness, the partners are elevating and supporting each other.

## COVID-19 PARTNERSHIP RESPONSES

*“In these uncertain times it is comforting to know that so many people across the world are standing together to further the aim of providing palliative care to those in need.”*

Brenda Bisschoff, Hospice of East Rand, partner with Hospice of Calumet



Many South African hospices rely on charity shops for some operational income. COVID-19 lockdowns required Khanya Hospice to scale back operations. A grant from their US partner, VITAS of Philadelphia, and GPIC helped fill the gap.



The strong relationship between Our Lady's Hospice in Kenya and their US partner, Caring Circle, was recognized with the 2019 Global Partnership Award. Our Lady's Hospice received additional financial support for much-needed PPE and other COVID-19 supplies, but they were most grateful for the encouragement and friendship from their partner.

Before a national lockdown in Uganda, the RHHJ team mobilized to ensure patient care continuity with small stockpiles of medicines, food and other basic needs. A grant from GPIC helped RHHJ protect staff, volunteers and patients with PPE.



*“The support over the years and in particular during this time has and is so crucial to the service we offer and there is no doubt that without this support, it would be impossible for Hospice to exist. Your kindness and generosity make a difference in our patients' lives and is going to be even more important to us and to our patients when we see the lockdown lifted.”*

Dallas Ehrke, Grahamstown Hospice, partner with Haven Hospice





## EDUCATION AND RESEARCH

Global Partners in Care is committed to supporting research and education in global palliative care, and our work in this area continues to grow. In 2020, the pandemic posed unique challenges to engaging students as we have in the past. Despite travel cancellations, we continued to work virtually with students and faculty on a variety of topics related to palliative care including: nutrition, mHealth, elder care, policy development and partnership benefits. Student interns work with GPIC in several different capacities: conducting or supporting research, supporting program activities or providing technical support to our partners around the globe and working with us in our headquarters in Mishawaka.

### PARTNER UNIVERSITIES:

**College of Saint Benedict/Saint John's University**  
**Indiana University**  
**Oxford University Blavatnik School of Government**  
**The University of Notre Dame**  
**The University of Alberta**  
**University of Kansas Medical School**

### African Palliative Care Education Scholarship Fund for Nurses and Social Workers

Given the various disruptions and shutdowns of educational programs in 2020, no scholarships were awarded. Funds allocated for 2020 scholarships have rolled over which will allow us to award a greater number of scholarships in 2021. Our plans for 2021 also include building a strategy with the African Palliative Care Association to grow the fund and increase the number of scholarships offered in order to better meet the demand.



## COLLABORATIONS

### American Academy of Hospice and Palliative Medicine

In April, we provided a membership to AAHPM to selected GPIC partners and collaborators. GPIC is a central point of support for these 30 memberships and is working with the AAHPM membership team to maximize the benefit to our partners and collaborators. Our expectation is that the person selected to receive this membership will utilize the connections and resources from AAHPM not only to enhance their own palliative care knowledge and efforts, but those of their organization as well. Many of the resources this membership offers will help our partners and they may also form new collaborations or networks that will enhance their work. Initial feedback collected from our partners showed that most participants found value in the membership, particularly in accessing publications, COVID-19 updates and the connections they made with colleagues online. These memberships will continue in 2021 with more targeted support from AAHPM. We will conduct an evaluation of our members' use as well.

### Bluegrass Care Navigators and the African Palliative Care Association

In early 2020, we embarked on a targeted engagement with the African Palliative Care Association (APCA) and Bluegrass Care Navigators (BCN) to support the organizational and strategic goals of APCA. BCN provides a 'disciplined coaching' approach to planning and implementation of the first year of APCA's strategic plan. We meet with members from both teams on a monthly basis to discuss different objectives in APCA's new strategic plan. This involves structured coaching from BCN to help APCA reach their strategic goals as well as identify challenges and create strategies to address them. Several new ideas and helpful connections have come out of these interactions. Simply having a 'thought partner' with whom to regularly discuss strategy has been noted as the main point of value between these partners!

## 2020 GLOBAL PARTNERS IN CARE BOARD OF DIRECTORS

*As an affiliate organization of the Hospice Foundation, Global Partners in Care is governed by the Hospice Foundation Board of Directors.*

**Wendell Walsh, Chair**

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**Jennifer Ewing, Member**

**Jennifer Houin, Secretary**

**Mary Newbold, Vice Chair**

**Mark Wobbe, Treasurer**

## 2020 GLOBAL PARTNERS IN CARE STAFF

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**Caron Gleva, Development Assistant**

**Jake Fry, Intern** (University of Notre Dame '20)

**John Couri, Intern** (University of Notre Dame '22)



## 2020 GLOBAL PARTNERS IN CARE ADVISORY COUNCIL

*The Advisory Council provides expertise and mentorship to Global Partners in Care in fulfilling its mission. Members offer insight and expert advice regarding strategy and operations.*

**Bob Clarke, BS**

*CEO of Furst Group, NuBrick Partners and Salveson Stetson Group*

**Jim Cleary, MD**

*Director of the Walther Center in Global Palliative Care & Supportive Oncology at Indiana University School of Medicine*

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**Cathy Hamel, MA**

*President of Gilchrist Services at Greater Baltimore Medical Center*

**Fatia Kiyange, MA**

*Deputy Executive Director at Center for Health, Human Rights and Development*

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*Executive Director of Hospice of the North Coast*

**Dan Maison, MD**

*National Medical Director at Seasons Hospice and Palliative Care*

**John Mastrojohn, III, MBA, MSN**

*Chief Innovation Officer at Hospice of the Western Reserve*

**Faith Mwangi-Powell, MSc, PhD**

*CEO, Girls Not Brides a Global Partnership to End Child Marriage*

**Stacy Orloff, PhD**

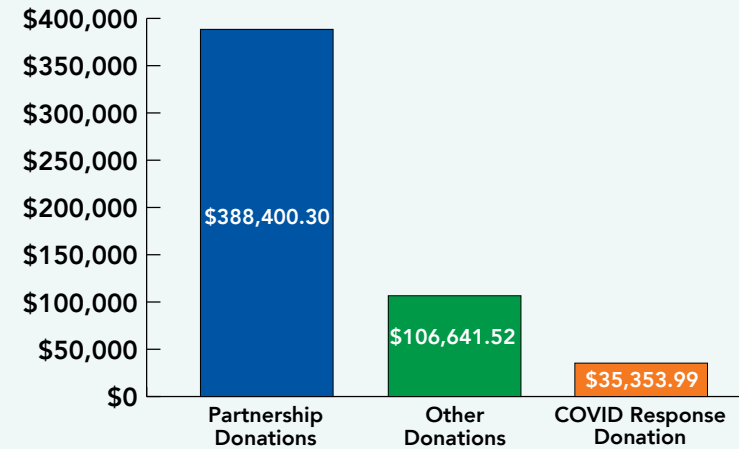
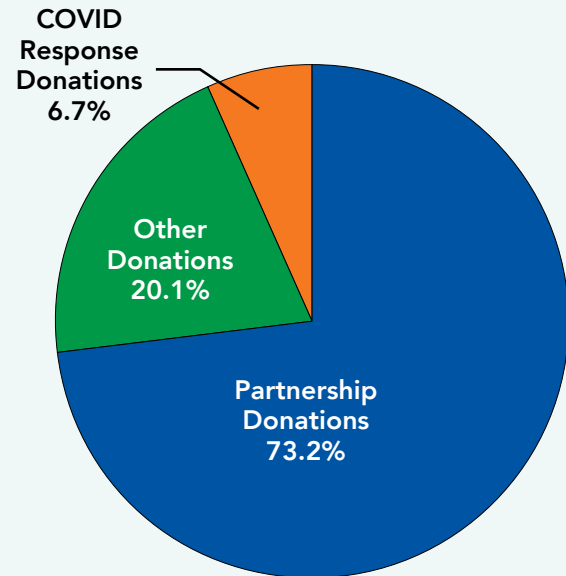
*Vice President, Innovation and Community Health at Suncoast Hospice (Empath Health)*

**Lori Williams, RN**

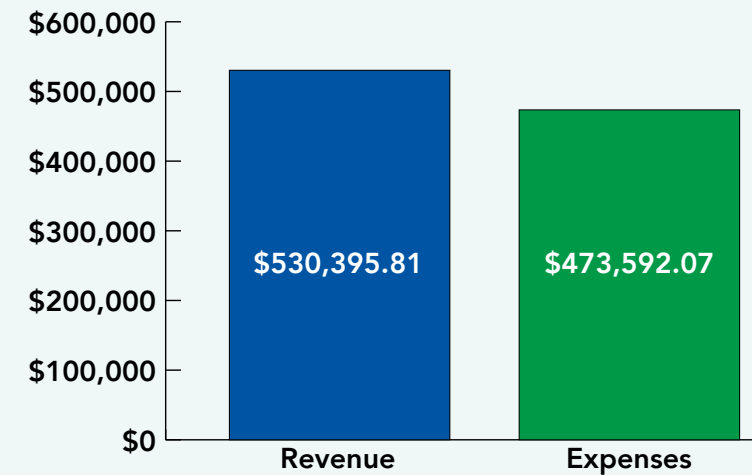
*National Vice President of Hospice Clinical Practice and Quality at Amedisys*

# FINANCIAL SUMMARY FOR 2020

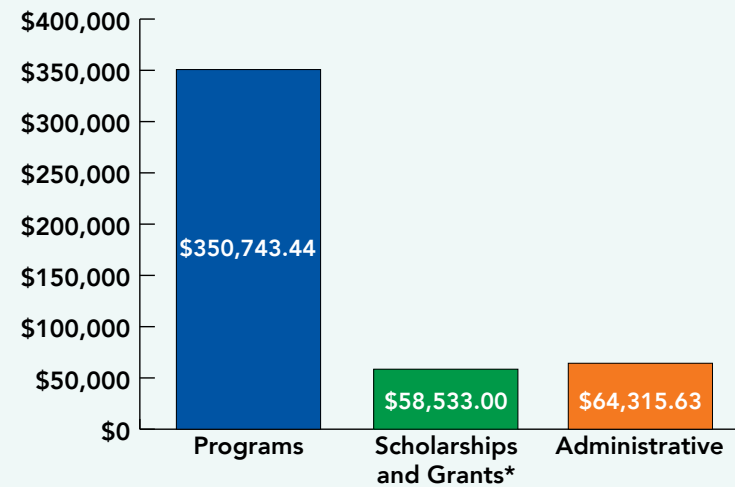
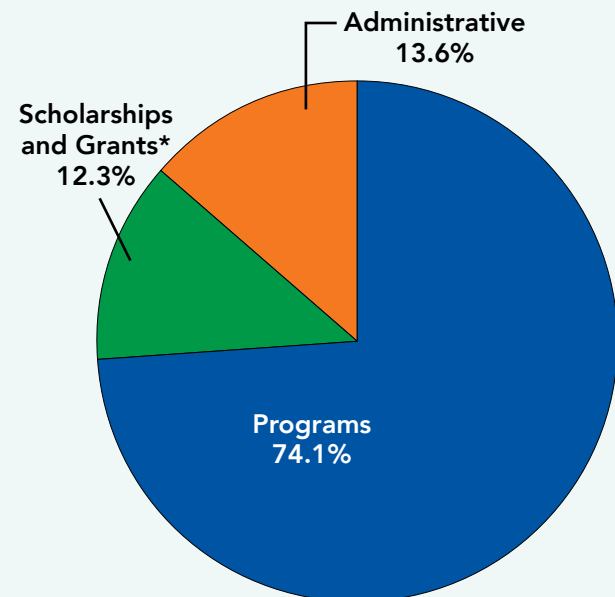
## 2020 REVENUE



## TOTAL REVENUE VS. TOTAL EXPENSES



## 2020 EXPENSES



\* Includes COVID-19 Response Grants



**Your support helped address food insecurity for palliative care patients and their families who are especially struggling during government lockdowns.**

*"The lock-down is so unreal, but it is a time that our nurses and social workers continue to provide free palliative care to our patients. Thank you for helping us to continue caring for our patients during the COVID-19 pandemic, we are so grateful for this support that allows us to comfort and care for the sick and their families... and to support our patients when they were scared, anxious and insecure."*

Vijaya Chetty  
Msunduzi Hospice Association in South Africa,  
partner with VITAS Healthcare of San Diego

## 2020 DONORS

GPIC is grateful to the many organizations and individuals whose gifts support the important work of our partners. Every contribution makes an impact on the delivery of palliative care where the need is great.

### ORGANIZATIONS

Abode Healthcare, Inc.  
 Arkansas Hospice, Inc.  
 B'nai Havurah  
 Caring Circle (Hospice at Home)  
 Caris Healthcare, LP  
 Center for Hospice Care  
 Chautauqua Hospice and Palliative Care  
 Empath Health  
 Family Hospice (formerly Susquehanna Home Care and Hospice)  
 Gilchrist Hospice Care  
 Haven Hospice  
 Hinds Hospice  
 HopeWest  
 Hospice of Northwest Ohio  
 Hospice of the Calumet Area, Inc.  
 Hospice of the North Coast  
 Hospice of The Western Reserve, Inc.  
 Hospice Services, Inc. and Palliative Care of Northwest Kansas  
 John Knox Presbyterian Church  
 Master of Science in Global Health Program, University of Notre Dame  
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 Patrick J. and Lisa A. Kelley Fund of The Columbus Foundation  
 Samaritan Healthcare & Hospice  
 Sangre De Cristo Hospice & Palliative Care  
 Serenity Fair Way Foundation  
 Snowline Hospice  
 The Community Hospice, Inc.  
 TRU Community Care  
 UpliftedCare (formerly Hospice of Kankakee Valley)  
 VITAS Healthcare Corporation

VITAS Healthcare of Central Florida  
 VITAS Healthcare of Chicago Region  
 VITAS Healthcare of Connecticut  
 VITAS Healthcare of Houston  
 VITAS Healthcare of Miami-Dade  
 VITAS Healthcare of Philadelphia  
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*We strive for accuracy in our donor listing. If you find your information to be incorrect or if you prefer your name to be listed differently, please contact us at 574-367-2472 or [info@globalpartnersincare.org](mailto:info@globalpartnersincare.org) so we can make the appropriate changes.*



# Opportunities to Engage with Global Partners in Care

## JOIN OUR PARTNERSHIP PROGRAM

Your organization can be partnered with a sister organization in a low-resource setting. Not sure how to get started? Contact us and we will help your organization understand what it means to be a partner.

## SUPPORT THE IMPORTANT WORK OF GPIC FINANCIALLY

- Make a donation at [globalpartnersincare.org/donate/](http://globalpartnersincare.org/donate/)
- Participate in the Combined Federal Campaign (CFC). GPIC's CFC # is 11018.
- Encourage your friends and family to support palliative care where the need is great.

## DEEPEN YOUR LEARNING OF GLOBAL PALLIATIVE CARE

Education is part of our mission and members of our team are willing to engage speaking opportunities, guest lectures, etc. Let us know how we can help you!

## BECOME A GLOBAL PARTNERS IN CARE INTERN

We have opportunities for students to work in our office and with our partners located around the globe.

## NETWORK AND SHARE STORIES OF GPIC'S WORK

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